

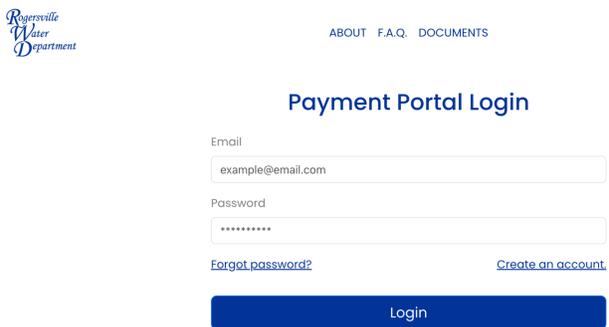
## Online Web Portal Instructions

Go to <https://water.rogersvilletn.gov/>

Click on the blue button in the top right corner called “Pay My Bill”.

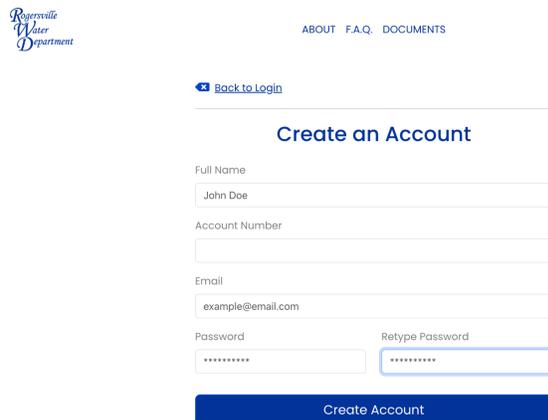
***New Customers will need to select “Create an Account”. Once the account is created it will need to be approved by the office to pay online. Once their account has been approved, they can login and pay their bill.***

Payment portal login page:



The screenshot shows the 'Payment Portal Login' page for the Rogersville Water Department. At the top left is the department logo, and at the top center are links for 'ABOUT', 'F.A.Q.', and 'DOCUMENTS'. The main heading is 'Payment Portal Login'. Below this are two input fields: 'Email' with the placeholder 'example@email.com' and 'Password' with a masked password '\*\*\*\*\*'. There are two links: 'Forgot password?' and 'Create an account'. At the bottom is a large blue 'Login' button.

Create an Account page:



The screenshot shows the 'Create an Account' page for the Rogersville Water Department. At the top left is the department logo, and at the top center are links for 'ABOUT', 'F.A.Q.', and 'DOCUMENTS'. There is a link 'Back to Login' with a left-pointing arrow. The main heading is 'Create an Account'. Below this are four input fields: 'Full Name' with the placeholder 'John Doe', 'Account Number', 'Email' with the placeholder 'example@email.com', and 'Password' with a masked password '\*\*\*\*\*'. To the right of the password field is a 'Retype Password' field, also with a masked password '\*\*\*\*\*'. At the bottom is a large blue 'Create Account' button.

Portal page:



[ABOUT](#) [F.A.Q.](#) [DOCUMENTS](#)

Julian Burke

Add Account

Sign Out

Bills Due		
Account	Due	Action
053200 (Pending)		

Request a new account window:

### Add an Account

Account Number

Request

Paygov Page:



TENNESSEE-ROGERSVILLE - UTILITY

423-272-2540  
1616 East Main Street ROGERSVILLE TN 37857  
Pay Location Code 40088

[Toggle Payment Link Section](#) [Link with href](#)

CUSTOMER ACCOUNT INFORMATION:

Name: Julian Burke  
Account Number: 053200

PAYMENT INFORMATION:

Payment Type: Credit Card

Cardholder Phone:  Email:

Payment Amount: 39.53 Fee Amount (Non Refundable): \$1.19 Total Amount: \$40.72

First Name:  Last Name:

Billing Address:

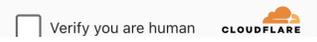
City:  State: AK Zip:

Card Number: 0000-0000-0000-0000 Exp Date: MM/YY CVV:



[Terms and conditions](#)

Customer Accepts [Make Payment](#)



Payment complete page:

## Payment Status



Order processed successfully!

[Back to Accounts](#)

Office Info